

Client Satisfaction Survey Quotes

- *My experience with the probation officers has been very positive. Good people with a level head and common sense. The interaction that I have experienced has been a very positive one. They have been courteous, friendly and responsive. You have some good people working for you.*
- *I have had several officers throughout the years and I must say that personally, it makes a huge difference in my attitude and behavior, when I am treated like an equal, or at least not talked down to or treated like a common thug/delinquent. When I am treated like a productive and equal member of society, it makes me want to act like one, and make my PO proud. I have had meetings with other officers, who are disrespectful and unkind, and that really steers me toward negativity. Overall, my experience has been a great learning tool for me and I appreciate all the help and advice I have obtained throughout the years.*
- *My PO and the whole office has been great; they're fair, straight forward, kind, understanding but, best of all, professional. I never wanted this situation but, since I'm here, I have a real peace with this group. I know, if I follow what is asked out of me, they will make my experience a good one.*
- *I am very impressed with my PO. She has been there for me when I needed her. Also, I am impressed with reporting online, makes it much more responsive.*
- *My PO is outstanding. Very, very respectful and helpful.*
- *My PO has helped me learn how to solve my problems, motivates me and always acknowledges when I do the right thing.*
- *When I meet with my PO, it's like sitting down with a friend to discuss my problems. He is firm, but fair and will go out of his way to help me. When my son left for college, I went into a deep depression. My PO took the initiative and MADE me go to counseling, which I would have not done if left to my own devices. The counseling has actually been very fulfilling for me. Overall, I'd say that my time on probation has been very positive.*
- *My PO has been an inspiration for me. She has been supportive and informational in a truly professional manner.*
- *I have an excellent officer and know he works extremely hard, and has always been available if I need him.*

- *My PO has always been helpful if I have any problems or questions.*
- *My PO is a remarkable officer. He treated me as the professional, educated woman that I am. He never attempted to make me feel inferior; instead he treated me like a person that made a wrong decision during the course of my career, not some random career criminal.*
- *My PO was able to encourage me to think positive about myself and to give me hope for after supervision.*
- *My PO has been a positive part of my life and is helping me create a positive and happy future for myself.*
- *My PO is an excellent officer and excellent person.*
- *My PO is very respectful, and has shown me patience and understanding.*
- *My PO is a great guy and is willing to help me in any way he can!*
- *My PO made this whole process stress free. I had never been in trouble before and she did not look down on me for a stupid decision made on my part.*
- *My entire experience has been an eye-opening experience and I thank God for it every day. I would not be where I am today had it not been for the supervision.*
- *I have always been treated fairly and with respect.*
- *I just want to say that my PO is by the book, takes no crap, but he truly cares.*
- *My PO is a good man and an excellent probation officer who has not been biased by his history as a PO. I feel that I can discuss my problems with him and he will actually listen and respond with advice that not only helps me with probation, but also with my life.*
- *My PO is very good at what he does and has seen me go through a lot during this time. He has been proud of me when I've done well and, when I've messed up, he was stern but didn't treat me poorly or make me feel bad about myself. He has talked with me about a lot of things, and has given very good advice and life skills that have been helpful to me when making decisions. I truly respect who he is and what he has to say because I know he has my best interests at heart. He is someone I have been able to go to if I have an issue and, when I did mess up, he did what he had to do as far as my violation, but was fair when it came to his recommendation. I have thought about how*

I'm kind of going to miss him a little bit ... but don't tell him that! He is a great officer and has made a difference in my life.

- *I have the utmost respect for my PO. I know that he both supports and motivates me.*
- *My first PO was involved with everything I did. He was by the book yet he was very fair. My current officer is also fair and very easy to work with. They both have made this an easy transition.*
- *My PO has been a big help to me.*
- *I have a great PO. She has been a real blessing to me.*
- *I very much believe my probation officer saved my life. There were several times I was willing to end it all or go back to prison. She helped me get the help I needed and checked on me regularly.*
- *My PO has been wonderful. He has proved that they are not all negative, like some people comment about theirs.*
- *My PO has been great. He has always been there when I need him and helps me with all my questions.*
- *My PO is a very kind man. He does motivate me and doesn't threaten or make me feel uncomfortable.*
- *I don't see how the officers could do any more than they are doing. Both of mine have been wonderful; they both have my greatest respect!!!*
- *My PO is great! She truly treats me as a valued client and not as an offender. I really appreciate how she responds to any questions or requests in a prompt and timely fashion. She has been a great resource and blessing to my family and I. She's a great asset to the department.*
- *My PO sets an example that all probation officers should follow; returns phone calls promptly, shows concern, pleasant phone voice. She is a good example as a probation officer.*
- *My POs have both extended professional courtesy, support and guidance throughout. I am thankful for their understanding.*